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# ПАЛИМПСЕСТ

Меѓународно списание за лингвистички, книжевни и културолошки истражувања

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CALL FOR PAPERS FOR THE INTERNATIONAL SCIENTIFIC JOURNAL "PALIMPSEST"

#### ПРЕДГОВОР

Почитувани колешки и колеги,

Големо задоволство ми е да го претставам четвртиот број на меѓународното списание за лингвистички, книжевни и културолошки истражувања "Палимпсест" кое беше креирано за да обезбеди место за колегите од Универзитетот "Гоце Делчев", Штип, и други универзитети во Македонија и пошироко да ги публикуваат резултатите од својата научна работа во областа на лингвистиката, книжевноста, методиката и културологијата. Иако ова е само втора година од постоењето на списанието, тоа успеа да го привлече вниманието на многу автори и читатели од целиот свет.

"Палимпсест" е вистинско меѓународно списание од најмалку три причини. Прво, се прифаќаат трудови на седум јазици: македонски, англиски, италијански, француски, германски, руски и турски. Второ, Уредувачкиот одбор е составен од 30 уредници, сите универзитетски професори, од 17 земји не само од Европа туку и од други делови на светот. Трето, трите претходни броеви на "Палимпсест" содржат трудови од автори од многу различни земји кои придонесуваат за разноликоста на истражувањата, теоретските перспективи и гледиштата. Овој број го следи истиот тренд, бидејќи содржи 21 труд од автори од Македонија (Светлана Јакимовска, Семина Бекир, Марија Леонтиќ, Славчо Ковилоски, Ранко Младеноски, Данче Стефановска, Ивона Стојановска, Стојанче Костов, Петар Намичев, Екатерина Намичева, Виолета Димова, Лилјана Јовановска, Марија Кусевска, Виолета Јанушева, Марија Гркова), Италија (Марко Мазолени, Габриеле Отовиани, Ана Стефановска, Џовани Гвалдани, Николета Лепри), Хрватска (Лорена Лазариќ), Полска (Агнешка Јужвјак), Германија (Оливер Хербст), Канада (Кристина Е. Крамер) и Брегот на Слоновата Коска (Конан Кофи Синтор). Ова богатство од научни трудови секако придонесува за развивање и проширување на емпириското и теоретското знаење во четирите области лингвистика, литература, културологија и методика.

Би сакала да ја изразам мојата искрена благодарност за придонесот од авторите на трудовите вклучени во овој број на "Палимпсест". Четвртиот број, како и претходните три броја, не оставаат сомнеж дека "Палимпсест" ќе продолжи да им нуди на своите читатели интересни и привлечни трудови и дека ќе привлекува сè повеќе и повеќе истакнати автори кои ќе придонесуваат за квалитетот на ова списание.

Нина Даскаловска, уредник на "Палимпсест"

#### **FOREWORD**

Dear colleagues,

It is my great pleasure to present the fourth issue of the international journal for linguistic, litearary and cultural research Palimpsest which was created with the aim of providing a venue for our colleagues from Goce Delcev University and other universities in Macedonia and abroad to publish their work in the area of linguistics, literary science, teaching methodology and culturology. Although the journal is only in the second year of its existence, it has already attracted the attention of many authors and readers from all over the world.

Palimpsest is a truly international journal for at least three reasons. First, it accepts papers in seven languages: Macedonian, English, Italian, French, German, Russian and Turkish. Second, the Editorial Board is composed of 30 editors who are all university professors from 17 countries not only from Europe, but also from other regions of the world. Third, the three previous issues of Palimpsest contain papers from authors from many different countries which contribute to the diversity of research studies, theoretical perspectives and viewpoints. The present issue follows the same fashion as it contains 21 papers from authors from Macedonia (Svetlana Jakimovska, Semina Bekir, Marija Leontik, Slavcho Koviloski, Ranko Mladenoski, Danche Stefanovska, İvona Stoyanovska, Stojanche Kostov, Petar Namicev, Ekaterina Namiceva, Violeta Dimova, Liljana Jovanovska, Marija Kusevska, Violeta Janusheva, Marija Grkova), Italy (Marco Mazzoleni, Gabriele Ottoviani, Ana Stefanovska, Giovanni Gualdani, Nicoletta Lepri), Croatia (Lorena Lazarić), Poland (Agnieszka Jóźwiak), Germany (Oliver Herbst), Canada (Christina E. Kramer) and the Ivory Coast (Konan Koffi Syntor). This wealth of scientific papers certainly contributes to developing and broadening the emirical and theoretical knowledge in the four areas - linguistics, literature, culturology and teaching methodology.

I would like to express my sincere appreciation of the contributions made by the authors of the papers included in this issue of Palimpsest. The fourth issue, like the previous three issues, leaves little doubt that Palimpsest will continue to offer its readers interesting and engaging papers and that it will attract more and more prominent authors that will contribute to the quality of the journal.

Nina Daskalovska, editor of Palimpsest

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Original research paper

# THE ROLE OF EXPLICIT INSTRUCTION IN INTERLANGUAGE PRAGMATIC DEVELOPMENT

#### Marija Kusevska

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Abstract: The aim of this article is twofold: 1. to review some literature focusing on instruction in interlanguage pragmatics; and 2. to provide an example of how interlanguage pragmatics research and instruction can be linked. In particular it focuses on explicit and implicit instruction, noticing, awareness raising, and metapragmatic instructions. The following areas of instructional research are discussed: subject of study, research questions, research design and findings. We also refer to how instruction can benefit from interlanguage pragmatics research on the example of the second stage of the project "The role of explicit instruction in developing pragmatic competence in learning English and German as foreign languages" carried out at Goce Delchev University, Stip, Republic of Macedonia.

**Keywords:** explicit, implicit, interlanguage pragmatics, noticing, awareness, matapragmatic, syllabus design.

#### Introduction

This paper was motivated by two critical issues in foreign language teaching and learning: 1. the neglected role of pragmatic issues in instruction and 2. the much-debated role of explicit instruction. Research in pragmatics has piled up in recent years but it has rarely found its way to the classroom. Until recently most of the studies of interlanguage pragmatics (ILP) were cross-sectional, descriptive, concerned with what is happening with the interlanguage at the moment of study. Little attention has been paid to ILP development. In 1993 Schmidt noted that "the study of interlanguage pragmatics has produced important empirical findings" but that "there has been little discussion of how pragmatic abilities are acquired in a second language." (p. 21)

This has changed now and the number of developmental studies is on the rise. There is a growing body of studies concerned with how learners acquire pragmatics both in second language learning through enhanced input and in foreign language learning through instruction (Rose, 2000; 2009). The number of researchers recognizing the importance of instruction is also greater today than a couple of years ago. Many have claimed that even in enhanced input, learners benefit from instruction. The rules by which societies abide are not straightforward, and often they are not obvious even for native speakers. "Simple exposure to sociolinguistically appropriate input is unlikely to be sufficient for second language acquisition of pragmatic and discoursal knowledge because the linguistic

realizations of pragmatic functions are sometimes opaque to language learners and because the relevant contextual factors to be noticed are likely to be defined differently or may be nonsalient for the learner" (Schmidt, 1993, p. 36). Instruction is particularly important in the EFL context where opportunities to hear and use English outside the classroom are rare.

In different periods of foreign language teaching development, different approaches have prevailed. One of the always important questions is which is more effective: implicit or explicit instruction. The main feature distinguishing one group from another was the provision of metapragmatic information designed to make the target features more salient. Schmidt (1993) defines *implicit learning* as nonconscious generalization from examples. *Explicit learning*, on the other hand, is conscious and the learners are given clear, unambiguous explanations about the target of learning. No matter which approach teachers prefer, learners need to notice language forms and functions. Schmidt (1993) notes that,

pragmatic knowledge seems to be partly conscious and partly accessible to consciousness, although it cannot be the case that all pragmatic knowledge is accessible to consciousness. Events may remain unnoticed for several reasons – because attention is directed elsewhere, because the information is too complex to be processed, or because it is presented too quickly or too softly to be consciously seen or heard. (p. 23)

So it is useful for learners to direct their attention to the thing that they are trying to learn. Attention to input is a necessary condition for learning to take place. In fact, "attention and awareness are inseparable, like two sides of the same coin" (Ishihara & Cohen, 2010). For the learning of pragmatics in a second language, attention to linguistic forms, functional meanings, and the relevant contextual features is required. Schmidt (1993) claims that,

second language learners may fail to experience the crucial noticing for years. The fact that this does not seem to happen in first language learning is attributable not to any sort of pragmatics acquisition device, but to the efforts that parents and other caregivers make in order to teach communicative competence to children, using a variety of strategies. (p. 36)

There have been periods of teaching philosophy when the mother tongue was almost banned from the classroom and when explicit instruction was completely pushed out of the mainstream processes of teaching. Foreign language teachers, however, have always been doubtful about this. Explicit teacher-provided information about the pragmatics of the second language can also play a role in learning, provided that it is accurate and not based only on native speaker intuitions. Explicit teaching is often more efficient for identifying the pragmalinguistic forms of the target language (Norris & Ortega, 2000; Bardovi-Harlig, 2001; House, 1996; Tateyama, Kasper, Mui, Tay, & Thananart, 1997). In fact, in his review of the studies on the effects of instruction in second language pragmatics, Rose (2005) notes that "[w]ithout exception, learners receiving instruction in pragmatics outperformed those who did not" (p. 392) Explicit instruction is connected with

raising learners' awareness about the language, including metalinguistic awareness. Mora (2001) defines metalinguistic awareness as the ability to reflect on the use of language and engage in discussions about language.

Questions related to ILP development and how it is influenced by instruction are addressed in a number of publications (Kasper and Rose, 2001; Hinkell, 2011; Gesuato, Bianchi, & Cheng, 2015; Greer, Tatsuki, & Roever, 2013; Taguchi & Sykes, 2013; Kasper & Blum-Kulka, 1993; Ishihara & Cohen, 2010). In this paper we review the literature on the effectiveness of explicit instruction in interlanguage pragmatics research by referring to the subject of study, the research questions that are usually posed, organization of research and findings. We also refer to how explicit instruction can benefit from ILP research on the example of the second stage of the project "The role of explicit instruction in developing pragmatic competence in learning English and German as foreign languages" carried out at Goce Delchev University, Stip, Republic of Macedonia.

#### Organization of instructional research

Subject of study

Subject of study in ILP research are often speech acts (requests, apologies, compliment responses, suggestions, complaints, reaction to criticism), discourse markers, pragmatic routines, discourse characteristics, and pragmatic comprehension. As for speech acts, effectiveness of instruction is studied with respect to speech act strategies, level of directness, appropriateness, mitigating devices, and external modification.

Research questions

The following research questions are usually investigated:

- 1. Is second language acquisition better promoted through language exposure or through instruction? (Rose, 2005; Schmidt, 1993);
- 2. Does instruction in general make a difference in learners' pragmatic awareness and production? (Billmyer, 1990; Alcón, 2005);
- 3. What are the roles of explicit and implicit instruction on the acquisition of speech acts and which is more beneficial for the learners? (Nguyen, Pham, & Pham, 2012; Nguyen, Pham, & Cao, 2013; Alcón, 2005; Martínez-Flor & Fukuya, 2005; Salemi, Rabiee, & Ketabi, 2012);
- 4. How metapragmatic information considering speech acts can be incorporated into instruction and what are its effects on raising learners' awareness and improving their production? (Billmyer, 1990; Koike & Pearson, 2005; Nguyen, Pham, & Cao; Mirzaei and Esmaeili, 2013);
- 5. What is the role of feedback in the development of pragmatic competence? (Mirzaei and Esmaeili, 2013; Tolli & Schmidt, 2008);
- 6. Do awareness raising activities facilitate noticing of pragmatic forms and functions and what is the effect of the learners' noticing on their learning outcomes? (Takahashi, 2005; Bardovi-Harlig & Griffin, 2005);
- 7. Does explicit instruction facilitate sustainability of positive effects over a longer period of time? (Nguyen, Pham, & Pham, 2012; Nguyen, Pham, & Cao, 2013; Koike & Pearson, 2005; Salemi, Rabiee, & Ketabi, 2012);

8. Are pragmatic forms and functions teachable? (Rose, 2005; Mirzaei & Esmaeili, 2013).

Research design

Most of the studies are designed as quasi-experiments with two (explicit instruction group and control group) or three groups (explicit instruction group, implicit instruction group and control group). The explicit treatment in such investigations offers metapragmatic information by describing, explaining and discussing a target linguistic form. The instruction usually includes a serious of awareness raising activities (listening and reading tasks, providing explicit feedback, corrections) and production activities (dialogue improvement, role-plays). Recently, we have noticed a tendency to provide authentic audio-visual input (plays, video, films, TV) and application of modern technological development (internet, chat sessions, computer-mediated communication, and synthetic immersive environment).

Groups are tested before and after the treatment. Sometimes immediate tests are conducted during the treatment to investigate the effects of different tasks. To investigate sustainability of effects, delayed posttests are administered several weeks or months after the instruction. Research data is most often collected by means of a discourse completion task, multiple-choice tests, role plays, peer feedback, self-reports. However, there are also attempts to collect data by creating situations resembling real life that would enable collecting spontaneous data (Billmyer, 1990, who organized actual encounters between native and non-native speakers of English; Nguyen, Pham, & Pham, 2012, and Nguyen, Pham, & Cao, 2013, who recorded oral peer feedback)

#### Findings of instructional research

The results of the empirical studies of the role of instruction in general, and of explicit instruction in particular, show that the groups that receive instruction outperform the implicit and the control group. Billmyer (1990) who investigated the **efficacy of instruction** concludes that formal instruction concerning the social rules of language use can assist learners in communicating more appropriately with native speakers of the target language outside of the classroom. The results of her research showed that learners in the instructed group produced a greater number of spontaneous norm-appropriate compliments than learners in the uninstructed group and that those compliments were produced independently of the compliment-elicitation tasks. Learners in the instructed group also used a wider repertoire of positive adjectives. And on five out of seven measures of performance, subjects in the instructed group resembled more closely native speaker norms in complimenting than did subjects in the uninstructed group.

Bardovi-Harlig and Griffin (2005) studied the **results of repair activities**. Their study suggests that at the high intermediate level, learners in a second-language environment develop a certain degree of **pragmatic awareness** about the second language even without specific instruction. Building on this awareness through instruction would likely help learners increase their productive abilities in L2 pragmatics. Classroom activities which raise L2 pragmatic awareness provide

learners with necessary information and choices to help them become competent users of the target language.

Takahashi (2005) studied the instructional effects on learners' **noticing** of target English request forms and the effect of the learners' noticing on their learning outcomes. Noticing was studied through form-comparison and form-search activities. The results indicated that during the treatment, when the learners were required to compare their usage with the corresponding NS usage noticed the target request forms to a greater extent than those in the form-search condition. The learners' higher awareness of the target forms tended to ensure the emergence of these forms during their posttest performance.

In the majority of the studies comparing **explicit and implicit instruction**, explicit instruction has proven more useful than implicit instruction. A typical study of this type was conducted by Nguyen, Pham, & Pham (2012) who conclude that their "results seemed to suggest that although both types of instruction proved effective in developing learners' pragmatic performance, explicit instruction tended to produce a larger magnitude of effects." (p. 427) This view is shared by other researchers as well (Alcón, 2005; Martinez-Flor and Fukuya, 2005; Mirzaei & Esmaeili, 2013).

A similar study was conducted by Nguyen, Pham, & Cao (2013) as a part of the same project. While they agree that the instructed students significantly outperformed the students from the controlled group in comparison with the pre-test results, they go on to say that their study also showed that "the learners' post-instructional improvement was more evident in sociopragmatic appropriateness than in pragmalinguistic accuracy" and that "their gains in pragmalinguistic accuracy were significant only in the DCT post-test, where they were not under pressure to produce online speech and thus could plan their production more carefully." (p. 235)

Koike and Pearson's study (2005) indicates that learners develop their pragmatic competence more effectively when they experience instruction on the speech act before doing the exercises. According to their study, explicit instruction helped students to read, interpret, and select the most appropriate pragmatic choices in the multiple choice sections of the tests. Implicit instruction, on the other hand, led to an effect in these learners' open-ended responses in a dialogic context. Thus, the explicit/implicit instruction and feedback may have varying effects on different areas of learner competence. The delayed posttest, however, revealed that it is not clear if such gains are retained in the longer term.

Despite the findings of the positive contribution of explicit instruction for interlanguage pragmatic development, the question as to what is the most effective method is still lingering. In contrast to the above mentioned studies, Martínez-Flor and Fukuya (2005) do not advocate one particular approach. The results of their study revealed that both explicit and implicit groups had post-instructional improvements in their production of pragmatically appropriate and linguistically accurate suggestions. They, therefore, conclude that **coupled instruction** of these two techniques is a sound option to teach suggestions to foreign language learners.

We would also like to mention here Salemi, Rabiee and Ketabi's study (2012) because they looked at explicit and implicit instruction and feedback from

the point of the effect they have on **sustainability and acquisition** of speech act (in their case, suggestions). The results of their study showed that the explicit teaching group outperformed the other two groups, the implicit group and the control group. However, the results also demonstrated that students tend to forget the instructed materials after four weeks and there is no evidence that the effects of the instruction will be sustained. Namely, the learners of both the experimental groups and the control group performed almost the same on the delayed test, which means the effect of instruction almost faded away after a four-week no-instruction period.

## Establishing links between interlanguage pragmatics research and instruction

In this part of the paper, we demonstrate how instruction can benefit from interlanguage pragmatics research. We refer here to the second stage of the ongoing project "The role of explicit instruction in developing pragmatic competence in learning English and German as foreign languages" carried out at Goce Delchev University, Stip, Republic of Macedonia. In the first stage of the project students' pragmatic competence was investigated on the basis of their realization of the speech acts of requesting, apologizing and complaining in the language they were learning (English or German). In this paper we focus on English complaints.

In the first stage of our project, we investigated the pragmatic competence of Macedonian learners of English (MLE) and compared it to native speaker (NS) performance with respect to complaint strategies, complaint frames and modification of the speech act. The aim was to pinpoint the differences and to address those aspects of the speech act of complaining in our instruction that could potentially cause problems in communication with native speakers. The following target forms were chosen for treatment:

- Complaint frames and their relatedness to politeness
- Length of utterances complaints are not to be long and verbose because in that case they become argumentative and spur animosity
- Complaint perspective: avoidance of you-perspective You made a mistake; There was a mistake; Can we go over my test one more time?
- Mitigation of complaints: can/could/may Can I see an answer sheet?; Could you tell me why I got this grade?; I think there may have been a mistake on my grade; embedding requests (past tense; questions): I just wanted to ask if; I was wondering if; do you think; is there any way; would you mind.
- Strengthening complaints in a polite way: negation I don't think you graded me fairly; I'm not sure why I got this grade; want/need statements I'd like to discuss my grade; I just wanted to ask if you could be less noisy; You need to pay for damages; I think (past tense, with modal verbs, negative and interrogative form) I thought you were coming at 8.30; I think there may have been a mistake on my grade; I think there might be a mistake; I don't think there was a bump in the fender when you took it. Do you guys think you could keep it down a bit?

The information obtained through the research in the first phase of our project was further used for designing e-learning modules for addressing the deficiencies described in the first stage of the project. The instruction was in a form of an e-course posted on the e-learning platform of Goce Delcev University, Stip,

Repulic of Macedonia. It consisted of self-study lessons created for the purpose of improving learners' awareness and production of the speech act of complaining. In this part of the project, we are set to answer the following set of questions:

- 1. Does explicit instruction raise students' awareness of the form and function of English complaints?
  - 2. Are the students able to apply what they have become aware of?
  - 3. Are the students able to retain information for remote application?

The modules consisted of two types of activities: activities for raising learners' awareness of the pragmatic meanings conveyed by specific linguistic means which native speakers use, and hands-on activities that enable learners to apply the acquired knowledge. Thus, the instruction comprised the following components:

- Awareness-raising through note taking, model dialogues, video analysis, summary writing, discussions of concepts and situations, speech act analysis, metapragmatic judgement tasks;
- Metapragmatic explanations and quizzes on sociopragmatic and pragmalinguistic aspects of making complaints; metapragmatic judgment tasks to evaluate appropriatness of the utterances;
  - Practice exercises including substitutions, reformulations, fill-in exercises;
- Production activities such as responding in situations with different social parameters;

The following norms were mentioned:

- 1. each speech act, including the act of complaining, is realized in a situation that is specific for the culture of the target language; it depends how the society views the offence: in the USA, for example, cutting the line is very offensive; in Macedonia it happens on daily basis and people do not find it as offensive;
- 2. complaints vary according to the age, sex and social status of the hearer and speaker as well as their relationship; they also vary depending on how severe the offence is (if someone damaged your old computer that you were trying to get rid of anyway, or your new camera that you were very proud of); if not appropriate they can damage a relationship;
- 3. complaints need to be specific and effective; speakers are usually relatively straightforward, not vague;
- 4. the dominating negative politeness in English often requires complainees to mitigate their complaints by framing them as questions or requests and by modifying them externally and internally; it also requires avoidance of the you-perspective which openly places the guilt on the hearer; however, if speakers find it necessary they can also make their complaints stronger;
- 5. complaints should not be over verbose: the goal needs to be achieved with the right amount of speech, not more and not less than it is necessary; complaints shouldn't be formulated as long streams of words that can be trapped into criticism or evaluation of someone's behavior; verbose explicitness can be interpreted as domineering behaviour.

Students were also encouraged to keep a Reflection journal and make notes of their learning experiences while doing the activities.

The assignments that the students produced during their self-study will be used to investigate the immediate effects of the instructions. At the end of the semester, the students who finished all the assignments did the End-of-project questionnaire. It was in a form of a DCT and consisted of six complaint tasks similar to the tasks included in the DCT administered at the beginning of the project. Their responses to these tasks will be used to investigate if the effects from the pragmatic instruction can be sustained for a longer period of time.

#### Conclusion

The findings of the empirical studies reviewed in this paper make a strong case in favour of instructional pragmatics and demonstrate that explicit instruction, and instruction in general, have positive effect on learners' interlanguage pragmatic development. This is especially true in FL learning, when learners have poor exposure to the target language, which makes it our duty, as teachers of foreign languages, to teach our students the "secret rules" (Bardovi-Harlig, 2001) of the target language and culture. In support of this, Rose (2005) points out that,

there is considerable evidence indicating that a range of features of second language pragmatics are teachable. These include a variety of discoursal, pragmatic, and sociolinguistic targets of instruction, such as discourse markers and strategies, pragmatic routines, speech acts, overall discourse characteristics, and pragmatic comprehension. Second, it appears that learners who receive instruction are better than those who do not. The fact that instructed learners outpaced their uninstructed counterparts indicates that pedagogical intervention has at least an important facilitative role, which is especially good news for learners in foreign language contexts. (p. 396-397).

In our last part we referred to how ILP research can be informative for instructional pragmatics and can serve as needs analysis for syllabus design. What results it will yield, still remains to be seen.

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